Creda

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Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.

If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

For your safety

IMPORTANT
Using your Tumble Dryer is easy.

Nevertheless, for your own safety and to get the best results it is important to know your Dryer by reading right through this handbook **before** using your dryer for the first time.

NEVER ● Allow children to play with or otherwise interfere with the dryer.
NEVER ● Allow the air inlet at the back of the dryer, the air outlet or vent hose to be obstructed.
NEVER ● Direct the vent hose outlet towards the air intake at the back of the machine.
NEVER ● Allow the tumble dryer to recycle exhaust air.
NEVER ● Switch the machine off leaving a hot load in the drum.
NEVER ● Tumble dry without the filter in position.
NEVER ● Exceed the maximum load capacity recommended or place dripping wet items in the drum.
NEVER ● Use the dryer on a carpeted floor where the pile height would prevent air from entering the dryer from the base.
NEVER ● Allow lint to collect around the dryer.
NEVER ● Add liquid fabric conditioner to the dryer, use liquid conditioner in the final rinse of your wash.
NEVER ● Use the dryer for commercial drying, the dryer is only suitable for domestic use.
NEVER ● Dry Acrylics on the high heat setting.
NEVER ● Tumble articles that have **NOT** been well washed in water and detergent then well rinsed and spun.
NEVER ● Dry articles that are contaminated with flammable substances such as: petrol, oil, paint, hair lacquer, creams, cooking fat or oil.
NEVER ● Tumble dry: rubber, foam rubber, plastic, plastic foam, nappy pants or liners, polythene or paper. Any dry cleaned garments.
NEVER ● Never attempt to stand on top of your dryer, it is not designed for such use and you could injure yourself or damage the dryer by such abuse.
NEVER ● Switch electricity On or Off with wet hands.

IMPORTANT

A CHILD COULD CLIMB INTO OR TAMPER WITH AN UNATTENDED TUMBLE DRYER.
WHEN THE MACHINE IS NOT IN USE SWITCH OFF, REMOVE THE PLUG AND CLOSE THE DOOR.

For your safety

ALWAYS ● When the dryer is not in use, switch off at the wall, remove plug and close the door.

ALWAYS ● Comply with the specified electrical requirements.

ALWAYS ● Ensure that the mains cable and plug is completely withdrawn from its storage place in the rear exhaust duct.

ALWAYS ● Ensure that your dryer is installed correctly and has adequate ventilation.

ALWAYS ● Use the vent hose for optimum drying performance.

ALWAYS ● **Finish** every programme with the cool tumble cycle provided on the control.

ALWAYS ● **Clean the filter**, it is essential that the filter is kept clear of fluff after **EACH** drying cycle.

ALWAYS ● Observe the rules for drying garments:
In particular woollen articles should not be dried in a tumble dryer unless they are labelled 'Superwash', 'Machine washable' or have the 'May be tumble dried' symbol:
If in any doubt do not dry wool in the machine.
Unlike other materials, the mechanism of wool shrinkage is irreversible, i.e. it will not stretch back to the original size and shape.

ALWAYS ● Buy genuine accessories and spares.

Electrical Requirements

WARNING: This appliance must be earthed!

Supply

REFER TO THE RATING PLATE FOR VOLTAGE AND CURRENT REQUIREMENTS (see diagram for location.)
The flexible mains lead is supplied fitted with a BS1363 plug and with a 13 amp BS1362 fuse.
The plug should be connected to the mains supply via a suitable switched socket which is accessible after installing your dryer.

Changing the fuse

If it is necessary to fit a replacement fuse, it must be a 13 amp ASTA approved to BS1362 type.

Moulded plug

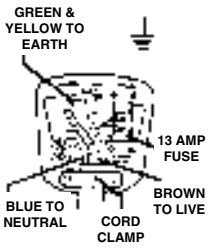
WARNING: The plug must not be used without a fuse cover.

If a replacement fuse holder/cover is required, it must be of the same colour coding or wording as shown on the base of the plug. Replacements are available from your Spares stockist.

Changing the plug

The wires in the mains lead are coloured in accordance with the following:
GREEN/YELLOW - EARTH
BLUE - NEUTRAL
BROWN - LIVE

Rewirable plug



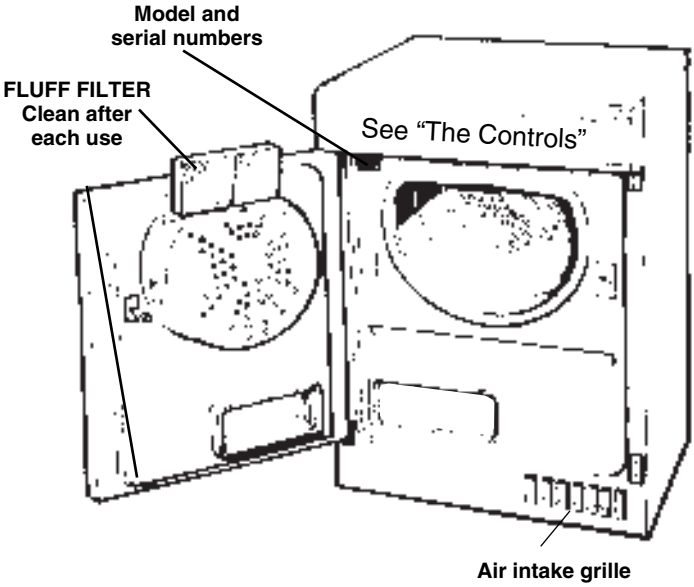
If a replacement plug is to be fitted, the appropriate wire must be connected to the correct terminal, the following gives some examples.
Connect:
Green/Yellow to terminal marked Earth or Green or ⏚
Blue to terminal marked Neutral or N or Black
Brown to terminal marked Live or L or Red.
if the plug being replaced is a non-rewirable type then the cut-off plug must be disposed of safely. **DO NOT** leave where it can be inserted into a socket and create a shock hazard.

Changing the mains cable

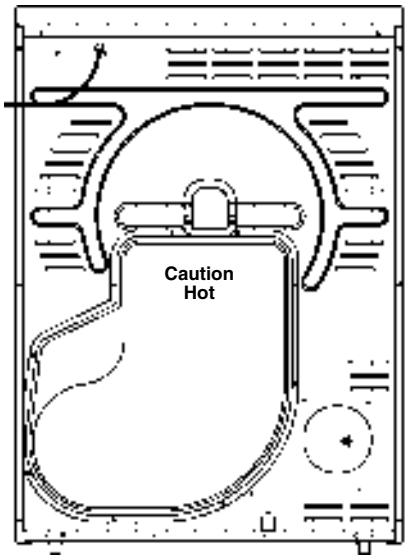
Should the mains lead ever require replacing at any time please contact your nearest Service Centre. A charge will be made for the replacement of the mains lead or if you require a longer lead.
The mains lead must only be replaced by a specially prepared cable obtainable from your Spares Stockist and fitted by a qualified electrician.

NOTE: IF IN DOUBT ABOUT ANY OF THE ABOVE CONSULT A QUALIFIED ELECTRICIAN.

Features - Get to know the main parts of your dryer



NOTE: if your dryer is new wipe out the inside of the drum before you first use it to remove any dust which may have accumulated during transit.



Rating plate

Air intake grille

NOTE: When the dryer is in use, avoid touching the back of the machine as it may be hot.

Vent hose fitted here

Where to put and vent your dryer

Your Tumble Dryer should **NOT** be located adjacent to a gas hob cooker, heater, or eye level grill as flames from the burners could cause damage to your machine. When the dryer is fitted under a work surface allow space for air to enter the rear grille, 10mm above the dryer minimum.
If you are using this Dryer adjacent or stacked on top of a washing machine **SEPARATE** mains plugs and sockets must be used for each appliance. **DO NOT** use 2-way adaptors or extension leads.

Stack it on your Washing Machine

Both your Tumble Dryer and front loading washing machine are similar in design allowing the Tumble Dryer to be permanently stacked on top saving you valuable floor space. A special stacking kit complete with instructions is available from your retailer or nearest Spares Centre.

IMPORTANT: Only use genuine stacking kits. When ordering you must state the model numbers of both your Washing Machine and your Tumble Dryer. Unsuitable kits may result in a potential hazard and will invalidate your warranty rights.
Unless the Dryer, when stacked, is directly in front of a window, we strongly recommend the use of a Vent Hose Kit. (If this is not supplied it can be obtained from your retailer or Spares Centre).

Ventilation

The Dryer dries your washing by drawing in air that is cool, clean and relatively dry, heating it and then blowing it through the clothes as they are gently tumbled. The moisture laden air is then blown out at the back of the dryer through the vent hose which is recommended for optimum performance.

Mobile Venting

A vent hose must always be fitted when the dryer is used in conjunction with Mobile Venting.
The hose must be fitted securely into the back of the dryer as shown on the diagram below. If possible, it is always best to connect the hose to a permanent outlet close to the dryer (see instructions below).

Ensure that the end of the hose is not directed towards the air intake grille at the rear of the dryer.

If permanent installation is not possible, the dryer will work just as well with the hose passed through a partly-opened window.

NOTE: The vent hose should not exceed 2.4 metres in length and should be kept free of any possible accumulation of fluff, lint (and water) by frequently shaking it out. Always ensure that the hose is not squashed.

Fitting the Vent Hose Kit

See diagram on previous page.

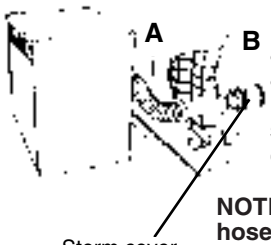
Where to put and vent your dryer

Permanent Venting

In conjunction with the vent hose we recommend the use of a Wall/Window Vent Kit. These are available from your retailer or nearest Spares Centre.

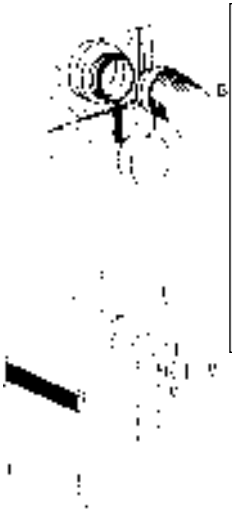
Wall/Window Venting

Fitting instructions are supplied with the kits, which can be mounted through a wall or window. Details of positioning for **wall mounting** are as follows:- Break a hole through the wall to the left of the proposed position for the dryer. Keep the hose as short and straight as possible to prevent condensed moisture running back into the dryer. Similarly the duct inserted into the wall should slope downwards to the outside. For **window venting** with stacked dryer, the hole in the window should ideally be made below the outlet and the hose should be kept as short as possible.



Depending on the frequency of use, it is essential that the areas A and B in the illustrations are checked periodically and any fluff or debris removed.
It is particularly important that the vent hose adaptor is fitted securely thus preventing any moisture laden air from being emitted back into the room.

NOTE: The dryer should not be pushed so far back that the hose adaptor is pulled out of position or the hose squashed. The hose should be kept clear of the air intake grille and kinks or 'U' bends avoided as these will obstruct the hose or trap condensation.



WARNING:

1. **ENSURE THAT THE DRYER IS ADEQUATELY VENTILATED AND THAT THE END OF THE VENT HOSE IS NOT DIRECTED TOWARDS THE AIR INTAKE DUCT.**
2. **THE DRYER MUST NOT RECYCLE EXHAUST AIR.**
3. **THE VENT HOSE MUST ALWAYS BE FITTED FOR OPTIMUM PERFORMANCE.**
4. **MAKE SURE THAT THE VENT HOSE AND AIR INTAKE GRILLES ARE NOT OBSTRUCTED OR BLOCKED.**
5. **MISUSE OF A TUMBLE DRYER MAY CREATE A FIRE HAZARD.**

For open window venting it must be possible for the end of the hose to be directed **downwards** to prevent warm, moist air condensing in the room or in the dryer.

How to use your dryer

1. Plug in, switch on electricity.

WARNING: WHEN SWITCHING ON OR OFF, PLEASE ENSURE THAT YOUR HANDS ARE DRY

2. Sort your laundry (see section “Sorting Your Laundry”)

3. Open the door by pressing the release button on the control panel.

4. Always check the following:

FLUFF FILTER is clean and in place

5. Load the dryer placing the clothes carefully in the drum, pushing them well towards the back and away from the door seal. Close the door.

6. Select the relevant heat setting (see section “The Controls”).

Button IN HIGH HEAT

Button OUT LOW HEAT

7. Select the required programme or drying time. (See Section “The Controls”.)

8. Press the START button to commence the drying programme.

9. When finished open the door and take out the laundry. Clean and replace the fluff filter.

10. Switch off electricity and remove plug from socket.

WARNING: WHEN SWITCHING ON OR OFF, PLEASE ENSURE THAT YOUR HANDS ARE DRY

Never switch the dryer off with a hot load in the drum.
You must terminate every programme with the Cool Tumble Phase.

The Controls

Heat Switch (OUT low heat, IN high heat) Audio Switch Start button Door Release button

Filter Care Light (selected models) Mains On light Indicator

Setting the timer

Turn the timer clockwise to select the required drying time.
The drying time for both heat settings is controlled by the timer. All you have to do is turn the timer control clockwise until the required time appears in line with the indicator. If you have selected more time than you require turn the knob to select the correct time required.
The “Guide to Drying Times” section will tell you how much time you’ll need for various loads.

THE START BUTTON MUST BE PRESSED TO START ALL PROGRAMMES.

Easy Care cycle

This is a short programme of approximately 10 minutes to condition previously dried clothes, see section “Easy Care Programme”. It consists of a period of heating followed by a short cool tumble period (as detailed below).
Select high heat for this programme. It should not be used on damp loads as it is NOT a drying programme.

Filter Care light (selected models only)

Whenever the door is opened and there is power supplied to the dryer, the light marked ‘Filter Care’ will glow. This light advises the user to check the filter is clear of fluff. It does not necessarily mean that the filter is blocked or that there is anything wrong with the dryer. The light will go out when the door is closed.

The Controls

Selecting the required Heat Switch Setting

To select high heat (Cottons and synthetics), the heat selection switch must be **In**.
To select Low heat (Acrylics), the heat selection switch must be **Out,** a blue indicator will be visible on the top of the switch. See section “Guide to Drying Times”.

Starting the Dryer

Press and release the **START** Drying button to commence a drying programme (or delayed start programme on Excel models). The door must have been securely closed first.
After releasing the start button, it will return to its original position.

NOTE: If the door is opened during a programme, the dryer will automatically stop.
To continue the programme after closing the door, the START button must be pressed again.

Mains Light

This light will glow when the dryer is plugged in and the supply turned on.

The ‘Cool Tumble’ phase

About 10 minutes before the programme is completed, the heating elements will be switched off and the programme enters the final ‘Cool Tumble’ phase. During this period, the fabric is cooled. You should always allow the dryer to complete this phase.
By opening the door you can check the dryness of the load as often as you wish, and if you want to remove some items before they are fully dry. (This is particularly useful for a mixed load, where you want to iron some items but others are to be fully dried). **You will need to press the start button after closing the door to restart the programme.** See section “The Controls”.

Audio Signal (Buzzer)

After completion of the ‘Cool Tumble” phase, a buzzer (if selected) will indicate that the programme has finished.
To silence the alarm, open the door or press the Audio Signal button. This option is cancelled with the Audio Signal button **IN** and selected with the button **OUT.**

Sorting your laundry

1. Always separate laundry into the correct fabric groups before washing and drying.
2. See that all zips are closed, hooks and eyes are fastened and belt, strings etc. are tied loosely in bows, you will normally have done this for each item before the washing stage.
3. It is important to extract as much water as possible from each item before drying. This saves you time and money.

WARNING: CLOTHES SHOULD NEVER BE LOADED DRIPPING WET

4. Make sure that the items to be dried are suitable for tumble drying, or are not of a type requiring 'special attention' (see"Wash Care Labels" section).

Maximum load size

Your dryer will hold a load of 6kg (13lb) dry weight of natural fabrics. if you are drying items of man-made fibres (synthetic or acrylics), the maximum load should not exceed 3kg (6.6lb) dry weight.
This difference is that man-made fibres require more space to tumble-dry without creasing.

WARNING: DO NOT OVERLOAD AS THIS COULD RESULT IN REDUCED DRYING PERFORMANCE AND A POSSIBLE FIRE HAZARD.

Typical load

To help you estimate how many items it takes to make up a drying load, the charts below show the approximate weights of some everyday washing items.

Clothes			
Blouse	*Cotton*	*150g*	*5oz*
	Other	*100g*	*3½oz*
Dress	*Cotton*	*500g*	*1lb 2oz*
	Other	*350g*	*12oz*
Jeans		*700g*	*1lb 6oz*
10 Nappies		*1000g*	*2lb 3oz*
Shirt	*Cotton*	*300g*	*10½oz*
	Other	*200g*	*7oz*
T-Shirt		*125g*	*4½oz*

Household Items			
Duvet cover (Double)	*Cotton*	*1500g*	*3lb 5oz*
	Other	*1000g*	*2lb 3oz*
Large Tablecloth		*700g*	*1lb 6oz*
Small Tablecloth		*250g*	*9oz*
Tea Towel		*100g*	*3½oz*
Bath Towel		*700g*	*1lb 8oz*
Hand Towel		*350g*	*12oz*
Double Sheet		*500g*	*1lb 2oz*
Single Sheet		*350g*	*12oz*

If you group small cotton or terry-towelling items with a synthetic fabric load they could be damp at the end of the drying cycle. If this happens simply give them an additional short period of drying to finish them off.

Wash Care Labels

Most of today's fabrics can be tumble dried in your Dryer with no trouble at all, but there are certain fabric finishes which should be dried away from direct heat.

The majority of garments now have wash-care labels on them, giving full washing and drying instructions. These should always be followed carefully especially when you are drying something for the first time.

Typical symbols are:

May be tumble dried

Do **not** tumble dry

Or:

Tumble dry at high heat setting

Tumble dry at low heat setting

Items *not* suitable for tumble drying

- Those containing foam rubber or rubber-like materials or plastic film (e.g. pillows, cushions, PVC rainwear), or any other articles which are inflammable or contain inflammable substances (e.g. towels contaminated with hair lacquer
- Fibreglass (e.g. some types of curtains)
- Items which have been dry cleaned
- Woollens. Woollen items need as much care in drying as they do in washing. The movement of the tumble-drying action causes the woollen fibre to shrink and distort.
- Garments with the ITCL Code

Do **not** tumble dry.

- Large bulky items e.g. continental quilts, sleeping bags, pillows, cushions, double blankets and large bedspreads. These expand when drying and would prevent airflow through the Dryer.

WARNING: THE DRYER IS INTENDED FOR USE ONLY WHERE WATER SOLUTION IS USED FOR THE CLEANING PROCESS. MISUSE OF A TUMBLE DRYER MAY CREATE A FIRE HAZARD.

Items requiring special attention

Blankets and Bedspreads

The drying requirements of blankets and bedspreads will, of course, vary tremendously according to size and weight. Some, however are simply too big. if you have difficulty getting them into the Dryer, the machine will have difficulty drying them properly. Blankets (and Garments) made from Acrylic fibres (e.g. Acilan, Courtelle, Orion and Dralon) **must be dried** with special care on Low heat setting. Overdrying should be avoided to ensure heat creasing does not occur. Woollen blankets can however be dried on the Full heat setting if required.

Permanently pleated or creased garments

Your dryer will cope with such clothes very well, but you should always read the manufacturer's drying instructions attached to the garment before you begin.

Starched articles

Starched articles should be dried together in the same load to avoid the distribution of starch to non-starched items. You should use a slightly heavier starch solution than you would when drying the items on the washing line. Make sure that as much of the solution is removed from the load as possible before placing it in the Dryer.
Remove the items from the dryer as soon as they reach ironing dampness. If they are overdried the starch will powder, leaving the fabric limp - which rather defeats the purpose of the exercise!

Fabric conditioner

To make sure all your tumble dried clothes come out really fresh and soft we recommend you use a liquid fabric conditioner in the final rinse of your **wash.** A liquid fabric conditioner restores bounce and softness and helps eliminate static cling.

WARNING: ON NO ACCOUNT SHOULD LIQUID FABRIC CONDITIONER BE ADDED TO THE DRYER ITSELF.

Easy Care Programme

Creda 'Easy Care' provides a short programme consisting of approximately 7.5 minutes of heat with an approximately 2.5 minutes cool tumble period. It is a short conditioning programme that softens the fibres allowing them to relax making handling and ironing easier and less time consuming.

When to use 'Easy Care'

However garments are dried, outside on the line, inside on a radiator, hung around the home or using a tumble dryer, once dry they usually get left in the same position/place for a long period of time. This tends to cause garment fibre stiffness which can make the handling of garments difficult and therefore the ironing time longer. Garments dried in any of the ways described above and left will benefit from the 'Easy Care' programme.

Important!

- The 'Easy Care' cycle is **not a drying programme**. It has been designed to condition/soften garments that have already been dried and left unattended in this state for a period of time.
- All materials do not behave in exactly the same way when heated. For instance, our testing has shown that materials such as Tencel® and Acrylics are not relaxed quite as effectively by applying the 'Easy Care' cycle as we found on the more traditional Cottons and Polycottons.
- To obtain the best results from 'Easy Care' it is important that the weights recommended below are not exceeded and **high heat is selected.** (Heat switch IN).
- **For best results Creda recommend garments should be removed from the dryer immediately after the 'Easy Care' programme to be hung, folded neatly or ironed.**
  When this is not possible the 'Easy Care' programme should be repeated.

Recommended weights and materials

Material	Maximum load	
Cotton and Cotton mixtures	2.5kg	5.5lb
Synthetics	2kg	4.4lb
Denim	2kg	4.4lb

Audio Signal

On completion of the programme an audio signal is sounded (if selected) to remind you to remove garments from the dryer.

Guide to drying times

Please note that the drying times stated below and on appliance control panel; are a GUIDE only and drying times are affected by:-

The amount of water remaining in the clothes after spinning

Items such as towelling retain a lot of water after spinning, also the suggested wash programme for small items such as T-Shirts may sometimes incorporate a low spin speed which has the same effect.

The type of fabric

Your drying load may contain the same type of fabric but of different thicknesses. Thinner items will take less time to dry. Some fabrics, such as those used for jeans are of closer texture than others and although light when dry will be heavy after washing and spinning.

The quantity of clothes to be dried

Single items of clothes or small loads may take disproportionally longer to dry. It is more energy efficient to dry larger loads.

How dry you want the clothes

As it takes longer to fully dry clothes than to have them ready for ironing, you may wish to remove some clothes when they are slightly damp, ready for ironing and then continue to dry the remainder until they are fully dry.

The heat setting you have selected

The label on the garment should tell you the correct heat setting to select. See 'Wash Care Labels'.

Bulky items

Some bulky items such as padded jackets can be dried, with care, and we do advise that you remove these items several times, shake them and return them to the dryer.

THERE ARE HOWEVER SOME ITEMS THAT WE DO NOT ADVISE YOU TO DRY. SEE 'ITEMS NOT SUITABLE FOR TUMBLE DRYING'

Drying Guide - approximate drying time in minutes (weights specified are when dry)

COTTONS						**SYNTHETICS**			**ACRYLICS**	
Drying times 800 - 1000rpm in washing machine						Drying times on reduced spin in washing machine			Drying times on reduced spin in washing machine	
		Half load			**Full load**		**Half load**	**Full load**	**Half load**	**Full load**
1 kg	2 kg	3 kg	4 kg	5 kg	6 kg	1 kg	2 kg	3 kg	1 kg	2 kg
30 - 40	40 - 55	55 - 70	70 - 80	80 - 90	95 - 120	20 - 30	35 - 45	45 - 60	40 - 60	55 - 75

Be careful not to overdry

All fabrics contain a little natural moisture even when 'dry' and this natural moisture should not be lost if the clothes are to remain soft and fluffy.
Clothes that are dried for too long tend to wrinkle and will need more ironing than usual, giving you extra work that the Dryer was designed to remove.

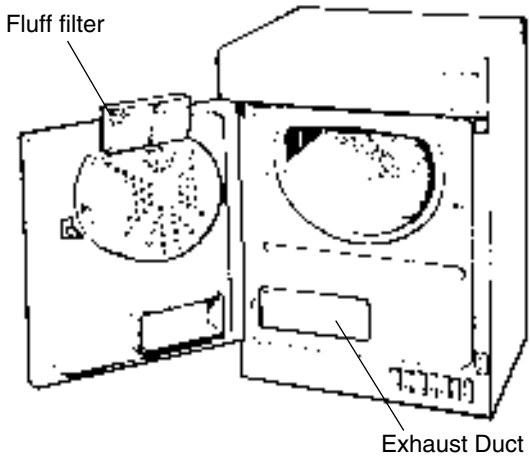
Caring for your Dryer

Your Tumble Dryer needs very little attention. The following simple steps will keep it performing well.

When finished Switch off electricity and remove plug. Ensure hands are dry.

After each load Always clean the filter, by rinsing under the tap or using a vacuum cleaner. Turn the dryer by hand to check that small items like handkerchiefs do not get missed. Always empty the water container.

Every Week Wipe the drum and seal with a damp cloth.



Cleaning Every 6 months vacuum the front air intake grille and Vents at the rear of the dryer, to remove the build up of fluff, lint or dust.
To remove accumulation of fluff from the door, front of condenser and filter areas, clean occasionally with a vacuum cleaner.

Do not use Abrasive cleaners, scouring agents, acids, chlorine bleach or metal polish to clean any part of the machine.

Lubrication Your tumble dryer uses special bearing components. Lubrication by the user is not necessary and must not be attempted.

We strongly recommend that all appliances are regularly checked for electrical and mechanical safe.

Spare parts

Please remember your new appliance is a complex piece of equipment.
'DIY" repairs or unqualified and untrained service people may put you in danger, could damage the appliance, and might mean you lose cover under the Parts Guarantee.
If you do experience a problem with the appliance don't take risks, call in our Service Engineer. Our Spare Parts are designed exclusively to fit your appliance. Do not use them for any other purpose as you may create a safety hazard.

Disposal of your product

To minimise the risk of injury to children please dispose of your product carefully and safely.
Remove all doors and lids. Remove the mains cable (where fitted) by cutting off flush with the appliance and always ensure that no plug is left in a condition where it could be connected to the electricity supply.
To help the environment Local Authority instructions should be followed for the disposal of your product.

This appliance conforms to the following EEC Directives.
Low Voltage Equipment
72/23/EEC
93/68/EEC
Electromagnetic Compatability
89/336/EEC
92/31/EEC
93/68/EEC

CE

If something goes wrong

First, don't panic! There may be nothing wrong at all. Look for your problem below, then check the things we suggest. More often than not, this will give you the answer to your problem, and you'll be able to carry on without having to telephone your Service Office.

If after this you still cannot get your machine to work, follow the advice given on the next page.

Problem	Check these things first
'It won't start'	1. Is the machine plugged in and switched on at the socket? 2. Is the Timer Control set to required time? 3. Is the door securely closed? 4. Has the start button been pressed hard enough? Try pressing the start button again. 5. Has the fuse blown? (Try plugging in another appliance to check) 6. Have you used an extension lead? Many are not suitable. Try plugging the dryer directly into a socket to check.
'It is taking a long time to dry'	1. Have you forgotten to clean the filter? It should be cleaned after each load. 2. Have you selected the correct Heat setting for the type of fabric you are drying? (In for High, Out for Low). 3. Is the flexible Vent Hose blocked or kinked? Check it for foreign objects or condensate (water). 4. Have the air intake grille or rear vents of the Dryer been obstructed? 5. Permanent venting - is flap on the storm cover obstructed? 6. Were the clothes 'excessively wet' when they were put in? 7. Was the correct time/programme selected? 8. Have you overloaded the dryer?
'The dryer keeps buzzing'	This is perfectly normal, the dryer has finished its programme. Press the Buzzer button and the bleeping will stop or open the door.
Any other problem	Have you re-read this instruction book?

Key Contacts

Service

Creda has the largest appliance manufacturer's service team in Europe, trained specialists directly employed by us to ensure your complete confidence.

Repair Service

UK: 08709 066 066

Republic of Ireland: 1850 302 220

You will be asked for the following information:-

Name, address and postcode.
Telephone number
Model / Serial number of the appliance
Clear and concise details of the query or fault
Place and Date of purchase

(Please keep the receipt as evidence will be required when the engineer calls).

Extended Warranty

To join: UK 08709 088 088

Republic of Ireland: 1850 302 220

Genuine Parts & Accessories Mail Order Hotline

UK: 08709 077 077

Republic of Ireland: (01) 842 6836

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